Alchimie

PRIVACY POLICY

This privacy and personal data protection policy is an integral part of the terms and conditions of use of the website located at the following URL: www.restaurantealchimie.com

CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) is aware of the importance of personal data and therefore assures all users and customers that we guarantee the appropriate processing and confidentiality of such data, in strict compliance with the provisions of the legal regime and under the terms explained below:

Exercising rights: Any Customer or Candidate may exercise their rights of access, rectification, cancellation, opposition and request the deletion of data by post to CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) at Av. Serpa Pinto 560, 4450-277 Matosinhos (Porto PORTUGAL), or by sending an email to restaurantealchimie@gmail.com with the subject line: 'Data Protection', including with the request a copy of your identity card or an official document proving your identity.

Processing activities are recorded in the Company's Data Protection Policy and are implemented in accordance with legally established security measures (technical and organisational measures that prevent alteration, loss, unauthorised processing or access to data, where applicable).
In accordance with the General Data Protection Regulation of 25 May 2016 on the protection of personal data, we inform you that automated processing of personal data is being carried out for the sole purpose of facilitating the management of this website's activity, the management of the services offered and, where applicable, the management, development and execution of the contractual relationship established by the customer. Similarly, CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) will process data to manage requests made via the website. CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) is, for the purposes of the provisions of the law, the data controller.

The provision of personal data requested by CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) is mandatory for your booking as a customer for certain services offered on the website. If the customer does not provide the requested personal data or does not accept this Privacy and Data Protection Policy, they will not be able to make a booking at our restaurant via the website.

All personal data you provide will be included in our activity log.

The directors of CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) are responsible for defining the company's strategy, approving its policies and organising its internal control systems. In exercising these responsibilities, they are responsible for establishing the general principles governing the processing of personal data.

1. Objective
The Personal Data Protection Policy establishes the common principles and guidelines that must govern CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) in terms of personal data protection, ensuring compliance with applicable legislation in all cases. In particular, it aims to guarantee the right to data protection of all persons interacting with the company, ensuring respect for the right to honour and privacy in the processing of different types of personal data, from various sources and for various purposes, according to its activity.

2. Evaluation
The security officer shall evaluate, at least once a year, compliance with and the effectiveness of this personal data protection policy and shall report the results to the management responsible for these functions at any given time.

3. The Personal Data Protection Policy was initially approved by the General Management on 25 May 2018.

4. By accepting this Privacy and Data Protection Policy, the Customer guarantees the accuracy, validity and authenticity of the personal data provided and undertakes to keep it duly updated.
The Customer exempts CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) from any liability for any damage or loss that may be suffered as a result of errors, defects or omissions in the information provided to CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie).

CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) undertakes to comply with its obligation of professional secrecy regarding personal data received via the Website and to treat it as confidential.

The Customer expressly agrees that CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) may transfer personal data, as we sometimes use other companies to provide some of our services. To do so, they need access to the personal data of our customers and/or Users. CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) may communicate the information provided via the Website to third parties related to or dependent on it, or to service providers, in order to provide these services, for the purposes and in accordance with the security measures provided for in the GDPR.

5. Principles of personal data processing The principles governing the Personal Data Protection Policy are as follows:

a) General principles: CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) will strictly comply with the data protection legislation applicable in its jurisdiction, as determined in accordance with the standards or binding agreements adopted within the company, depending on the processing of personal data carried out. CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) will ensure that the principles set out in this Personal Data Protection Policy are respected.
(i) in the design and implementation of all procedures involving the processing of personal data,
(ii) in the products and services offered by it,
(iii) in all contracts and obligations they enter into with individuals, and
(iv) in the implementation of all systems and platforms that allow employees or third parties to access personal data and/or collect or process such data.

b) Principles relating to the processing of personal data:
(i) Principles of legitimacy, lawfulness and fairness in the processing of personal data. The processing of personal data must be fair, legitimate and lawful in accordance with applicable law. In this regard, personal data must be collected for one or more specific and legitimate purposes in accordance with applicable law. Where required by applicable law, the consent of the data subjects must be obtained prior to the collection of their data. Furthermore, where required by law, the purposes of the processing of personal data must be explicit and determined at the time of collection.
In particular, CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) will not collect or process personal data relating to ethnic or racial origin, political ideology, beliefs, religious or philosophical convictions, sexual life or orientation, trade union membership, health, or genetic or biometric data intended to uniquely identify a person, unless the collection of such data is necessary, legitimate and required or authorised by applicable law, in which case it will be collected and processed in accordance with the provisions thereof.
(ii) Principle of minimisation. Only personal data that is strictly necessary for the purposes for which it is collected or processed and appropriate for that purpose shall be processed.
(iii) Principle of accuracy. Personal data must be accurate and up to date. If this is not the case, it must be deleted or rectified.
(iv) Principle of storage limitation. Personal data shall not be kept for longer than is necessary for the purposes for which it is processed, except in cases provided for by law.
(v) Principles of integrity and confidentiality. Personal data protection policy. When processing personal data, adequate security must be ensured through technical or organisational measures to protect it from unauthorised or unlawful processing and to prevent its loss, destruction or accidental damage. Personal data collected and processed by CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) must be kept strictly confidential and secret, and may not be used for purposes other than those that justified and authorised its collection, nor communicated or transferred to third parties except in cases provided for by applicable law.

(vi) Principle of accountability. CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) is responsible for complying with the principles set out in this Personal Data Protection Policy and those required by applicable legislation, and must be able to demonstrate this when required by applicable legislation. CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) must carry out a risk assessment related to the processing of personal data in order to determine the measures to be applied to ensure that personal data is processed in accordance with legal requirements. Where required by law, the risks to personal data protection that new products, services or information systems may present shall be assessed in advance and the necessary measures shall be taken to eliminate or mitigate them. CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) must keep a record of activities describing the processing of personal data carried out in the course of its activities. In the event of an incident resulting in the accidental or unlawful destruction, loss or alteration of personal data, or unauthorised disclosure of or access to such data, the internal protocols established for this purpose by the security manager and those provided for by applicable legislation must be followed. Such incidents must be documented and measures must be taken to resolve and mitigate any potential negative impact on the individuals concerned. In the cases provided for by law, data protection officers will be appointed to ensure compliance with data protection regulations within the company.

(vii) Principles of transparency and information. The processing of personal data will be transparent to the data subject, providing them with information about the processing of their data in an understandable and accessible manner, where required by applicable law. In order to ensure fair and transparent processing, CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie), the data controller, must inform data subjects or those from whom data is to be collected of the circumstances relating to the processing, in accordance with applicable law.

(viii) Acquisition or obtaining of personal data. The acquisition or obtaining of personal data from illegitimate sources, from sources that do not sufficiently guarantee their legitimate origin, or from sources whose data has been collected or transferred in violation of the law is prohibited.

(ix) Recruitment of subcontractors. Before recruiting a service provider with access to personal data under the responsibility of CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) and throughout the duration of the contractual relationship, the latter must adopt the necessary measures to guarantee and, where required by law, demonstrate that the processing of data by the subcontractor is carried out in accordance with the applicable regulations.

(x) International data transfers. Any processing of personal data subject to European Union law involving a transfer of data outside the European Economic Area must be carried out in strict compliance with the requirements established by the applicable law in the jurisdiction of origin. Similarly, business partners or subsidiaries located outside the European Union must comply with the requirements established for international transfers of personal data that are, where applicable, applicable in their jurisdiction.

(xi) Rights of interested parties. CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie) must allow interested parties to exercise their rights of access, rectification, deletion, limitation of processing, portability and opposition applicable in each jurisdiction, establishing, for this purpose, the necessary internal procedures to satisfy, at least, the legal requirements applicable in each case.

6. Implementation

In this personal data protection policy, the company's security department, in collaboration with the company's legal services, will keep the internal regulations relating to the overall management of data protection up to date.

This will be implemented by the Security Manager and will be mandatory for all managers and employees of the Company.

7. Control

The Security Manager, CHIC AND DELICIOUS - UNIPESSOAL, LDA (Alchimie), ensures compliance with the provisions of this Personal Data Protection Policy by the company.